

## Customer Service

\_\_\_ Is there a warm authentic greeting extended to all guests upon entrance and exit?

\_\_\_ Do the staff members appear to be positive and approachable?

Comments:

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## Presentation

## Storage/Supplies

\_\_\_ Are the restrooms equipped with all necessary supplies such as toilet paper, soap, and hand towels?

\_\_\_ Can guests easily report any concerns or issues related to restroom cleanliness and supplies?

\_\_\_ Are the visible dry storage shelves well-organized with clearly labeled items?

\_\_\_ Are cleaning supplies stored in a designated area?

\_\_\_ Are storage containers and bins clean and in good condition?

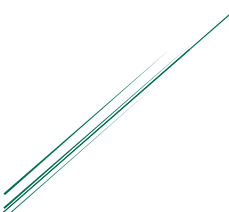
\_\_\_ Is the storage room free from any signs of pests or infestation?

\_\_\_ Is there a system in place for maintenance?

Sig

Safety

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## ADA Accessibility

### Organization

### Closing

- \_\_\_ Was the trash taken out and is there no trash left over from the night before?
- \_\_\_ Is the location presentable and ready to be opened?