

Software Development Internship at Progressive Insurance

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INTRODUCTION

As a Software Development Intern at Progressive Insurance, I worked in the Claims IT department on a Next Gen Claims team. I developed and maintained an Angular web application which was used by Claims representatives for their day-to-day responsibilities. For my collaboration project, I was placed in a team of six interns to work together and develop a CloudOps chatbot hosted on Microsoft Teams. I also participated in a ten-person team of interns where we worked to design and produce the Intern T-Shirt for the summer.

APPLICATION OF COURSE CONTENT

The difference in technology stacks used in industry and the frameworks taught at CSU did not prevent me from being able to apply the fundamental concepts I learned through my academic and personal studies. Progressive uses cutting-edge technology to be at the forefront of the market, and I would be open to having CSU modernize its content to reflect up-to-date practices in industry after speaking with other universities. I built upon both my technical and soft skills during the internship.

Figure 1. Progressive Insurance not only overcame challenges of COVID-19 by keeping their internship program remote, but also, they were named to the Fortune 100 Best Companies to Work For 2021 n.000549 P KICID 200-BDC 0.00005498 345024 reW*nbTf1 30 Pms 2021 or 2021 or 2021 y

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